



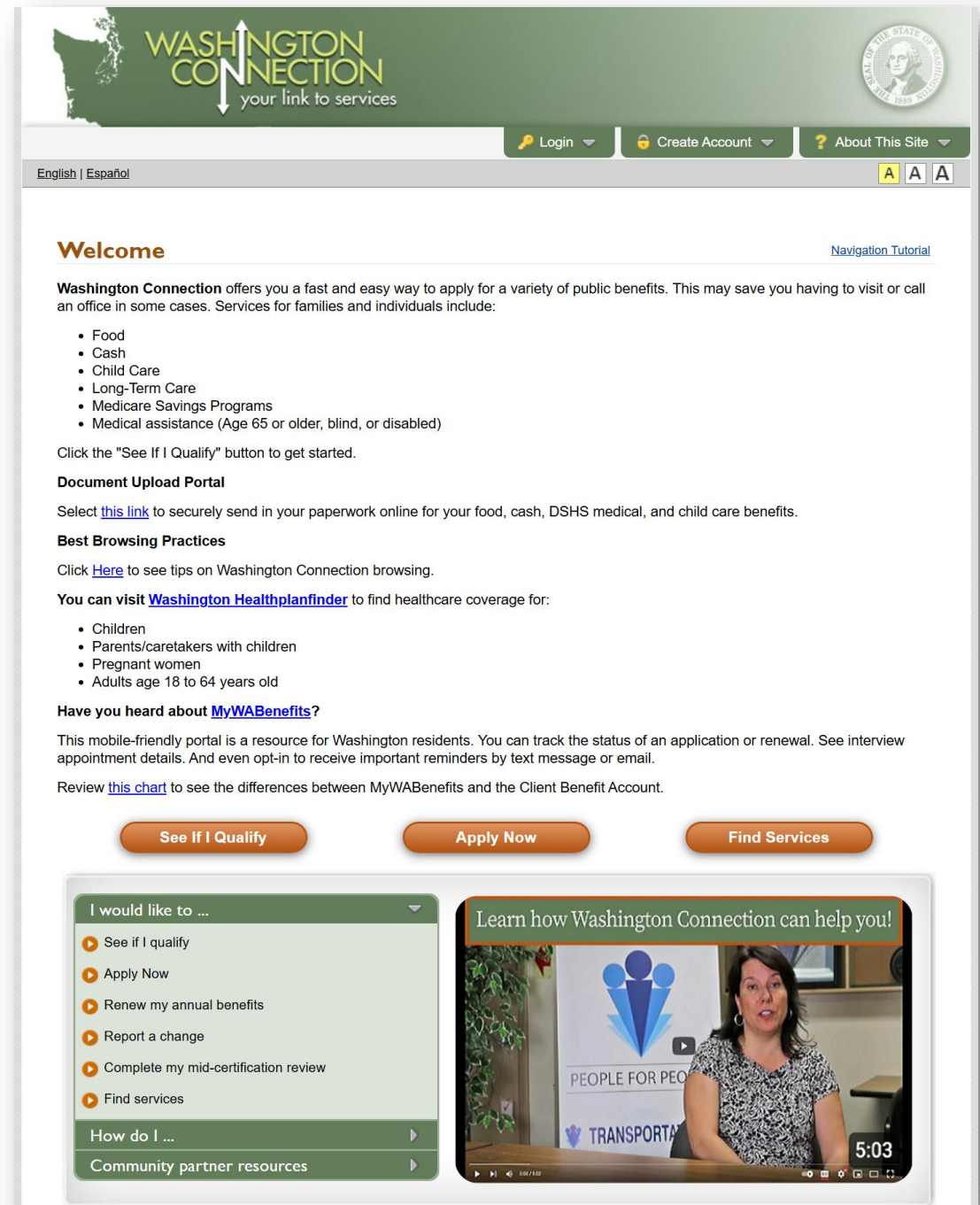
Washington Connection & Community Partnership Program

2026 Tribal Assister Conference



Washington Connection provides many benefits:

1. Online client benefit portal (DSHS/DCYF)
2. Place to find more resources for clients
3. Place where [Assistor](#) community partners go to send in items for our shared customers such as applications, eligibility reviews, changes, and more

A screenshot of the Washington Connection website. The header includes the Washington state logo, the text "WASHINGTON CONNECTION your link to services", and the state seal. Navigation links for "Login", "Create Account", and "About This Site" are present. A language selector shows "English | Español". The main content area has a "Welcome" section with a "Navigation Tutorial" link. It describes the website's purpose and lists services: Food, Cash, Child Care, Long-Term Care, Medicare Savings Programs, and Medical assistance. It includes instructions on how to use the "See If I Qualify" button, a "Document Upload Portal" link, and "Best Browsing Practices". A "Washington Healthplanfinder" section lists target groups: Children, Parents/caretakers with children, Pregnant women, and Adults age 18 to 64 years old. A "MyWABenefits" section describes a mobile-friendly portal for tracking applications. At the bottom, there are three buttons: "See If I Qualify", "Apply Now", and "Find Services". Below these are two video player thumbnails: one for a dropdown menu titled "I would like to ..." and another for a video titled "Learn how Washington Connection can help you!" featuring a woman speaking.



Programs Supported

Go To

- [ZIP Code](#)
- [Your Needs](#)

% Complete
5%

Tracking Number: 223417884

[Help with this Page](#)

Your Needs

Select all the benefits you need.

Cash Assistance	
<input type="checkbox"/>	Cash

Food Assistance	
<input type="checkbox"/>	Basic Food

Washington Apple Health	
<input type="checkbox"/>	Health Care Coverage - Everyone applying is 65 or older, blind or disabled
<input type="checkbox"/>	Medicare Savings Program
<input type="checkbox"/>	Healthcare for Workers with Disabilities (HWD)

Child Care Assistance	
<input type="checkbox"/>	Child Care Subsidy Programs

Long Term Services and Supports	
<input type="checkbox"/>	Care in your home
<input type="checkbox"/>	Care in a residential facility: Assisted Living/Adult Family Home/Other
<input type="checkbox"/>	Care in a nursing home
<input type="checkbox"/>	Tailored Supports For Older Adults (TSOA)

[<< Back](#) [Next >>](#)

[Save and Finish Later](#)



Some of the ways a Client Benefit Account (CBA) user can entirely bypass DSHS phones and lobbies:

- **Complete your six-month Mid certification Review**
- **Report a change**
- **Complete applications and renewals (for certain programs)**
- **Check the status of**
 - **Benefits amount**
 - **Current certification period**
 - **Childcare co-pay**
 - **Important dates**

Your access on the Washington Connection site!	Best meant for only a one time interaction	Convenient for one time interaction with select WA state agencies	Best access for public benefits programs
	No login	Secure Access Washington (SAW) login only	SAW & Client Benefit Account (CBA)
Fill out Application, Eligibility Review or Change	X	X	X
Save an unfinished benefits eligiibiity form	X <small>(temp code)</small>	X	X
View a PDF of online forms saved or submitted (for 90 days)		X	X
Fill out a Mid Certification Review			X
Check status of documents sent in to DSHS			X
Review the past (4) months of Benefit History			X
View important dates related to benefits			X
Print Benefit Verification letter			X

Note: Customers can create a single SAW log-In In order to access DCS, DOL, CSD and L&I information, among other WA state agencies.
Active, pending or recently closed/denied DSHS benefits is required to create a CBA.



Within the Client Benefit Account

Go To

- [Due Dates and Submission Forms](#)
- [Current Benefits](#)
- [Benefit History](#)
- [Household Summary](#)
- [Documents Submitted](#)
- [My Benefit Contacts](#)

Links

- [Document Upload](#)
- [MyWABenefits](#)
- [Rights and Responsibilities\(R&R\)](#)
- [Health Care Coverage R & R](#)
- [Pay your Medical Premium](#)
- [Administrative Hearings](#)
- [Check EBT Account](#)

Due Dates and Submission Forms

[? Help with this Page](#)

[+ Back to Summary](#)

If you've applied for or been approved for Washington Apple Health coverage through the Washington Healthplanfinder, then click [here](#)

Once you've submitted a form that shows as due on here, it will not clear from this page. You may confirm submission of the form on the Summary page (My Account > Access My Account).

Benefit Type	Topic	Due by 5:00 PM
Food Assistance	Eligibility Review	09/30/2027

Other Submission Forms	
Apply for many programs in one single application	Application for Benefits
Report a change for many programs	Report a Change


Track your status with MyWABenefits

This mobile-friendly portal is a resource for Washington residents. You can track the status of an application or renewal. See interview appointment details and even opt-in to receive important reminders by text message or email. Visit [MyWABenefits](#).



View Current Benefits

Go To

- Important Dates
- Current Benefits **
- Benefit History
- Household Summary
- Documents Submitted
- My Benefit Contacts

Links

- Rights and Responsibilities (R&R)
- Health Care Coverage R & R
- Pay your Medical Premium
- Administrative Hearings
- Check EBT Account Information
- Find a Medical Provider
- Find a Dental Provider
- Replace ProviderOne ID Card

Current Benefits

If you've applied for or been approved for Washington Apple Health coverage through the Washington Healthplanfinder, then click [here](#)

The amount displayed for next month is based on information currently available and is subject to change. Please refer to your letters for an explanation about changes to your benefits.

Benefit Type	Current Month (September 2017)	Next Month (October 2017)
Food Assistance	\$ 511.00	\$ 504.00

Child Care

Name	Application Status	Status Date	Certification Begin Date	Certification End Date	Providers
Bart Simpson	Approved	03/17/2017	03/14/2017	02/28/2018	ABC da
Lisa Simpson	Approved	03/17/2017	03/14/2017	02/28/2018	Mother
Maggie Simpson	Approved	03/17/2017	03/14/2017	02/28/2018	ABC da

Copay amount for household - \$ 15.0



View Benefit History

Go To

- [Important Dates](#)
- [Current Benefits](#)
- [Benefit History !\[\]\(a88007b249b36c75dcbde101f514cec3_img.jpg\)](#)
- [Household Summary](#)
- [Documents Submitted](#)
- [My Benefit Contacts](#)

Links

- [Rights and Responsibilities \(R&R\)](#)
- [Health Care Coverage R & R](#)
- [Pay your Medical Premium](#)
- [Administrative Hearings](#)
- [Check EBT Account Information](#)
- [Find a Medical Provider](#)
- [Find a Dental Provider](#)
- [Replace ProviderOne ID Card](#)

Benefit History

If you've applied for or been approved for Washington Apple Health coverage through the Washington Healthplanfinder, then click [here](#)

Refer to your letters for an explanation on changes to your benefit amounts.

[Print Benefit History](#)

Cash Assistance (Assistance Unit : 12345)

Benefit Month	Issuance Method	Available Date	Amount Issued	Benefit Status	Reason	Benefit End Date
July, 2020	N/A	N/A	N/A	Closed	Even after we applied the allowed deductions your gross income is still over the program limit for a family of your size.	06/30/2020
June, 2020	EBT	06/01/2020	\$ 569.00	Active	N/A	N/A
May, 2020	EBT	05/01/2020	\$ 569.00	Active	N/A	N/A
April, 2020	EBT	04/01/2020	\$ 569.00	Active	N/A	N/A
March, 2020	EBT	03/01/2020	\$ 569.00	Active	N/A	N/A

Food Assistance (Assistance Unit | 57891)

Benefit Month	Issuance Method	Available Date	Amount Issued	Benefit Status
July, 2020	EBT	07/06/2020	\$ 459.00	Active
June, 2020	EBT	05/17/2020	\$ 20.01	Active
June, 2020	EBT	06/06/2020	\$ 459.00	Active
June, 2020	EBT	07/06/2020	\$ 85.50	Active
May, 2020	EBT	05/06/2020	\$ 459.00	Active
May, 2020	EBT	07/06/2020	\$ 119.70	Active
April, 2020	EBT	04/06/2020	\$ 459.00	Active
April, 2020	EBT	07/06/2020	\$ 125.40	Active
March, 2020	EBT	03/06/2020	\$ 509.00	Active
March, 2020	EBT	07/06/2020	\$ 68.40	Active


This page shows your active benefit history and benefits which have been closed or denied in the last 60 days. It is not a complete history of benefits received.

If you would like to re-apply for any benefits, click [here](#).



Additional Benefit History

Go To

- [Important Dates](#)
- [Current Benefits](#)
- [Benefit History](#) 
- [Household Summary](#)
- [Documents Submitted](#)
- [My Benefit Contacts](#)

Links

[Rights and Responsibilities \(R&R\)](#)

[? Help with this Page](#)

Benefit History

If you've applied for or been approved for Washington Apple Health coverage through the Washington Healthplanfinder, then click [here](#)

Refer to your letters for an explanation on changes to your benefit amounts.

[Print Benefit History](#)

Spenddown Medical (Assistance Unit 55588)

Benefit Month	Benefit Status	Reason	Denial Date
July, 2020	Denied	We don't have enough medical bills to cover your spenddown amount.	06/30/2020
June, 2020	Denied	We don't have enough medical bills to cover your spenddown amount.	06/30/2020
May, 2020	Denied	We don't have enough medical bills to cover your spenddown amount.	06/30/2020
April, 2020	Denied	We don't have enough medical bills to cover your spenddown amount.	06/30/2020
March, 2020	Denied	We don't have enough medical bills to cover your spenddown amount.	06/30/2020



Additional Benefit History

Go To

- Due Dates and Submission Forms
- Current Benefits
- Benefit History**
- Household Summary
- Documents Submitted
- My Benefit Contacts

Links

- Document Upload
- MyWABenefits

Benefit History [Help with this Page](#)

If you've applied for or been approved for Washington Apple Health coverage through the Washington Healthplanfinder, then click [here](#)

Refer to your letters for an explanation on changes to your benefit amounts.

Print Benefit History

Children's Medical (Assistance Unit)

Benefit Month	Benefit Status	Reason	Denial Date
July, 2023	Denied	No one in your household meets the requirement to receive assistance.	05/16/2023
June, 2023	Denied	No one in your household meets the requirement to receive assistance.	05/16/2023
May, 2023	Denied	No one in your household meets the requirement to receive assistance.	05/16/2023

Children's Medical (Assistance Unit)

Benefit Month	Benefit Status	Reason	Denial Date
July, 2023	Denied	No one in your household meets the requirement to receive assistance.	05/16/2023
June, 2023	Denied	No one in your household meets the requirement to receive assistance.	05/16/2023
May, 2023	Denied	No one in your household meets the requirement to receive assistance.	05/16/2023



View Benefit History-Print out



Date Printed: 07/06/2023

Client Name: Homer Simpson
ACES CLID: 00567

The above client's benefit(s) within the last five months:

Children's Medical (Assistance Unit 12345)

Benefit Month	Benefit Status	Reason	Denial Date
July, 2023	Denied	No one in your household meets the requirement to receive assistance.	05/16/2023
June, 2023	Denied	No one in your household meets the requirement to receive assistance.	05/16/2023
May, 2023	Denied	No one in your household meets the requirement to receive assistance.	05/16/2023

Children's Medical (Assistance Unit 6789)

Benefit Month	Benefit Status	Reason	Denial Date
July, 2023	Denied	No one in your household meets the requirement to receive assistance.	05/16/2023
June, 2023	Denied	No one in your household meets the requirement to receive assistance.	05/16/2023
May, 2023	Denied	No one in your household meets the requirement to receive assistance.	05/16/2023

Cash Assistance (Assistance Uni 111213)

Benefit Month	Issuance Method	Available Date	Amount Issued	Benefit Status
July, 2023	N/A	N/A	N/A	Pending
June, 2023	N/A	N/A	N/A	Pending
May, 2023	N/A	N/A	N/A	Pending


Food Assistance (Assistance Uni 1141516)

Benefit Month	Issuance Method	Available Date	Amount Issued	Benefit Status
July, 2023		07/08/2023	\$281.00	Active
June, 2023		06/16/2023	\$281.00	Active
May, 2023		06/16/2023	\$112.00	Active



View Household Summary

Go To

- Important Dates
- Current Benefits
- Benefit History
- Household Summary** 
- Documents Submitted
- My Benefit Contacts

Links

- Rights and Responsibilities (R&R)
- Health Care Coverage R & R
- Pay your Medical Premium
- Administrative Hearings
- Check EBT Account Information
- Find a Medical Provider
- Find a Dental Provider
- Replace ProviderOne ID Card

Household Summary [Help with this Page](#)

If you've applied for or been approved for Washington Apple Health coverage through the Washington Healthplanfinder, then click [here](#)

Household members receiving benefits for the current month are indicated with a checkmark.

The email address provided to DSHS may be different from your SAW account.

A link to SAW account profile information is available under the 'My Account' tab.

Your Email Address:
dshs@gmail.com

Click the link below to update or delete your current email information.

[Update Email Address](#)

Contact Information		
Primary Phone	<input type="text"/>	Cell
Secondary Phone	--	

Name	Age	Relation	Cash Assistance	Food Assistance
<input type="text"/>	45	Self	✓	✓
<input type="text"/>	17	Child - Natural or Adopted	✓	✓
<input type="text"/>	15	Child - Natural or Adopted	✓	✓
<input type="text"/>	6	Child - Natural or Adopted	✓	✓



View Documents Submitted

Home My Account About This Site

English | Español

Hello Logout

Help with this Page

Go To

- Important Dates
- Current Benefits
- Benefit History
- Household Summary
- Documents Submitted
- My Benefit Contacts

Links

- Rights and Responsibilities(R&R)
- Health Care Coverage R & R
- Pay your Medical Premium
- Administrative Hearings
- Check EBT Account Information
- Find a Medical Provider
- Find a Dental Provider
- Replace ProviderOne ID Card

Documents Submitted

Document Type	Date Received	Status
Classic Medical Application	11/30/2023	This document has not yet been processed
Resource Verification	12/14/2023	This document was processed on 12/14/2023
Resource Verification	12/14/2023	This document was processed on 12/14/2023
Medical document	11/30/2023	This document has not yet been processed
Medical document	11/20/2023	This document was processed on 11/29/2023
Employer or Income Verification	11/20/2023	This document was processed on 11/29/2023
Medical Only Eligibility Review	11/20/2023	This document has not yet been processed
Non-Specific Document	11/30/2023	This document has not yet been processed
Release of Information	11/30/2023	This document has not yet been processed
Tax Document	12/14/2023	This document was processed on 12/14/2023
Vehicle Registration Document	12/14/2023	This document was processed on 12/14/2023
Vehicle Registration Document	12/14/2023	This document was processed on 12/14/2023



View Benefit History

[? Help with this Page](#)

- [Household Summary](#)
- [Documents Submitted](#)
- [My Benefit Contacts](#) 🇺🇸

Links

- [Rights and Responsibilities \(R&R\)](#)
- [Health Care Coverage R & R](#)
- [Pay your Medical Premium](#)
- [Administrative Hearings](#)
- [Check EBT Account Information](#)
- [Find a Medical Provider](#)
- [Find a Dental Provider](#)
- [Replace ProviderOne ID Card](#)

My Benefit Contacts

If you've applied for or been approved for Washington Apple Health coverage through the Washington Healthplanfinder, then click [here](#)

Benefit Type	Office	Contact	Phone Number
Cash Assistance	PUYALLUP VALLEY CSO	Customer Service Center	877-501-2233
Food Assistance	PUYALLUP VALLEY CSO	Customer Service Center	877-501-2233

Child Care Subsidy Benefits

- Customer Service Center 1-877-501-2233
 - Telephone hours are 8:00am - 5:00pm, Monday through Friday

Frequently Called Phone Numbers

- Customer Service Center 1-877-501-2233
 - Telephone hours are 8:00am - 5:00pm, Monday through Friday
- Medical Assistance Customer Service 1-800-562-3022
 - Telephone hours are 7:30am - 4:30pm, Monday through Friday
- ADSA Toll Free 1-800-422-3263

[CSO Office Locator](#)
[HCS Office Locator](#)



My Benefit Contacts

- Household Summary
- Documents Submitted
- My Benefit Contacts** 👍

Links

- [Rights and Responsibilities \(R&R\)](#)
- [Health Care Coverage R & R](#)
- [Pay your Medical Premium](#)
- [Administrative Hearings](#)
- [Check EBT Account Information](#)
- [Find a Medical Provider](#)
- [Find a Dental Provider](#)
- [Replace ProviderOne ID Card](#)

My Benefit Contacts

If you've applied for or been approved for Washington Apple Health coverage through the Washington Healthplanfinder, then click [here](#)

Benefit Type	Office	Contact	Phone Number
Medicare Savings Program	TRI-CITIES HCS	Donald Duck	360-555-5555
Home and Community Based Care	TRI-CITIES HCS	Roger Rabbit	360-555-7777
Food Assistance	TRI-CITIES HCS	Jane Doe	360-555-5555

Frequently Called Phone Numbers

- Customer Service Center 1-877-501-2233
 - Telephone hours are 8:00am - 5:00pm, Monday through Friday
- Medical Assistance Customer Service 1-800-562-3022
 - Telephone hours are 7:30am - 4:30pm, Monday through Friday
- ADSA Toll Free 1-800-422-3263

[CSO Office Locator](#)

[HCS Office Locator](#)

How can you help?



- **Let folks know about the Client Benefit Account**
- **Encourage community based organizations to register as partners**
- **Share link to www.washingtonconnection.org**

Save time!
Access Public Benefits Online

Client Benefit Account

24/7 access to:

- ✓ Current benefits
- ✓ Benefit history
- ✓ Documents submitted
- ✓ Important dates
- ✓ Link to access EBT card balance and replacement requests
- ✓ Your Mid-Certification Reviews



www.washingtonconnection.org



Information needed to create Client Benefit Account (CBA)

1. WaCon/SAW Account
2. DSHS Client ID Number
3. Have an active/pending DSHS or Childcare case
4. Register with same information as our database

Washington Connection Community Partnership Program

There are two partnership levels:

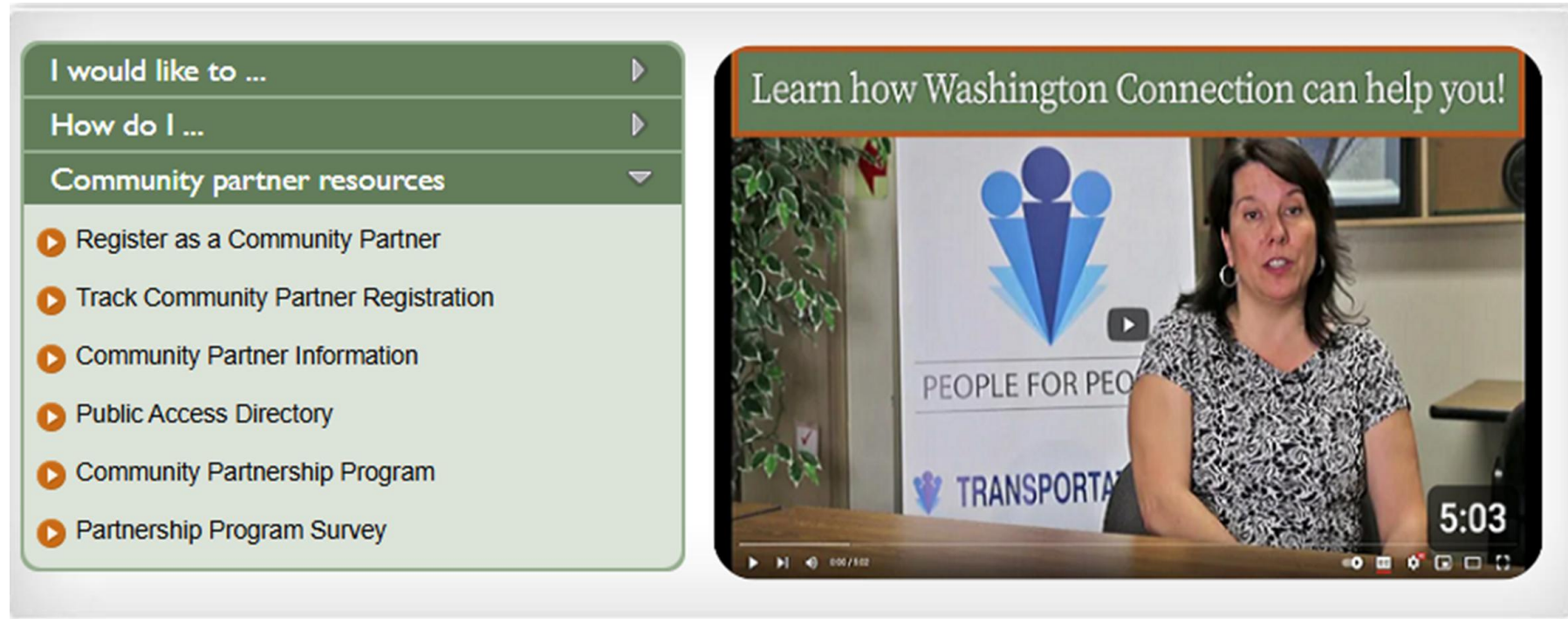
Host

Assisting

- Partners can choose from the following customer access levels:
 - Public
 - Limited
- Partnerships provide:
 - A one-stop service for shared clients
 - An expanded range of access



How to register as a partner



The screenshot shows a website navigation menu on the left and a video player on the right. The menu has three main sections: 'I would like to ...', 'How do I ...', and 'Community partner resources'. The 'Community partner resources' section is expanded, showing a list of links: 'Register as a Community Partner', 'Track Community Partner Registration', 'Community Partner Information', 'Public Access Directory', 'Community Partnership Program', and 'Partnership Program Survey'. An orange arrow points to the 'Community partner resources' section. The video player on the right has a title 'Learn how Washington Connection can help you!' and shows a woman speaking in front of a banner that says 'PEOPLE FOR PEOPLE' and 'TRANSPORTATION'.

I would like to ...

How do I ...

Community partner resources

- ▶ Register as a Community Partner
- ▶ Track Community Partner Registration
- ▶ Community Partner Information
- ▶ Public Access Directory
- ▶ Community Partnership Program
- ▶ Partnership Program Survey

Learn how Washington Connection can help you!

PEOPLE FOR PEOPLE

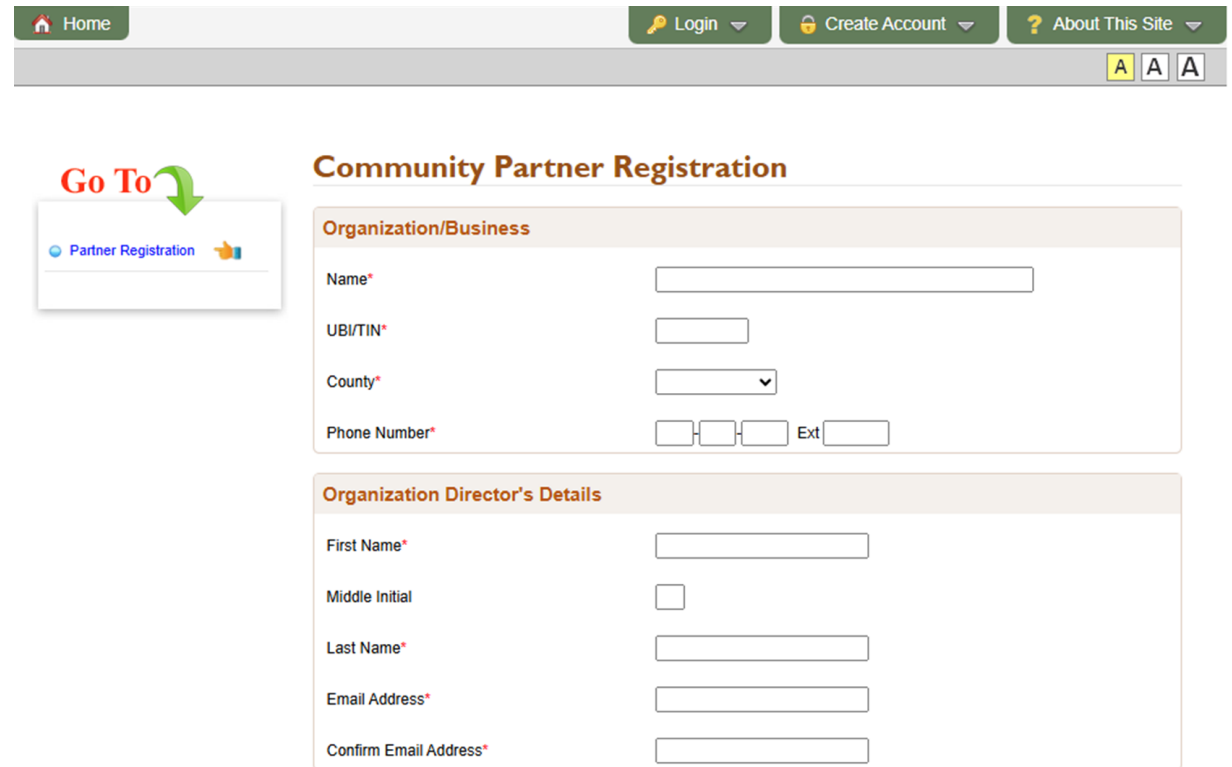
TRANSPORTATION

5:03

How to register as a partner

Important requirements for Assisting Agencies only:

- A completed Contractor Intake form
- A valid business license
- A W-9 IRS tax form



The screenshot shows the DSHS website interface. At the top, there is a navigation bar with links for Home, Login, Create Account, and About This Site. Below the navigation bar, there is a 'Go To' section with a 'Partner Registration' link. The main content area is titled 'Community Partner Registration' and contains two sections: 'Organization/Business' and 'Organization Director's Details'. The 'Organization/Business' section includes fields for Name, UBI/TIN, County, and Phone Number. The 'Organization Director's Details' section includes fields for First Name, Middle Initial, Last Name, Email Address, and Confirm Email Address.

Go To

[Partner Registration](#)

Community Partner Registration

Organization/Business

Name*

UBI/TIN*

County*

Phone Number* Ext

Organization Director's Details

First Name*

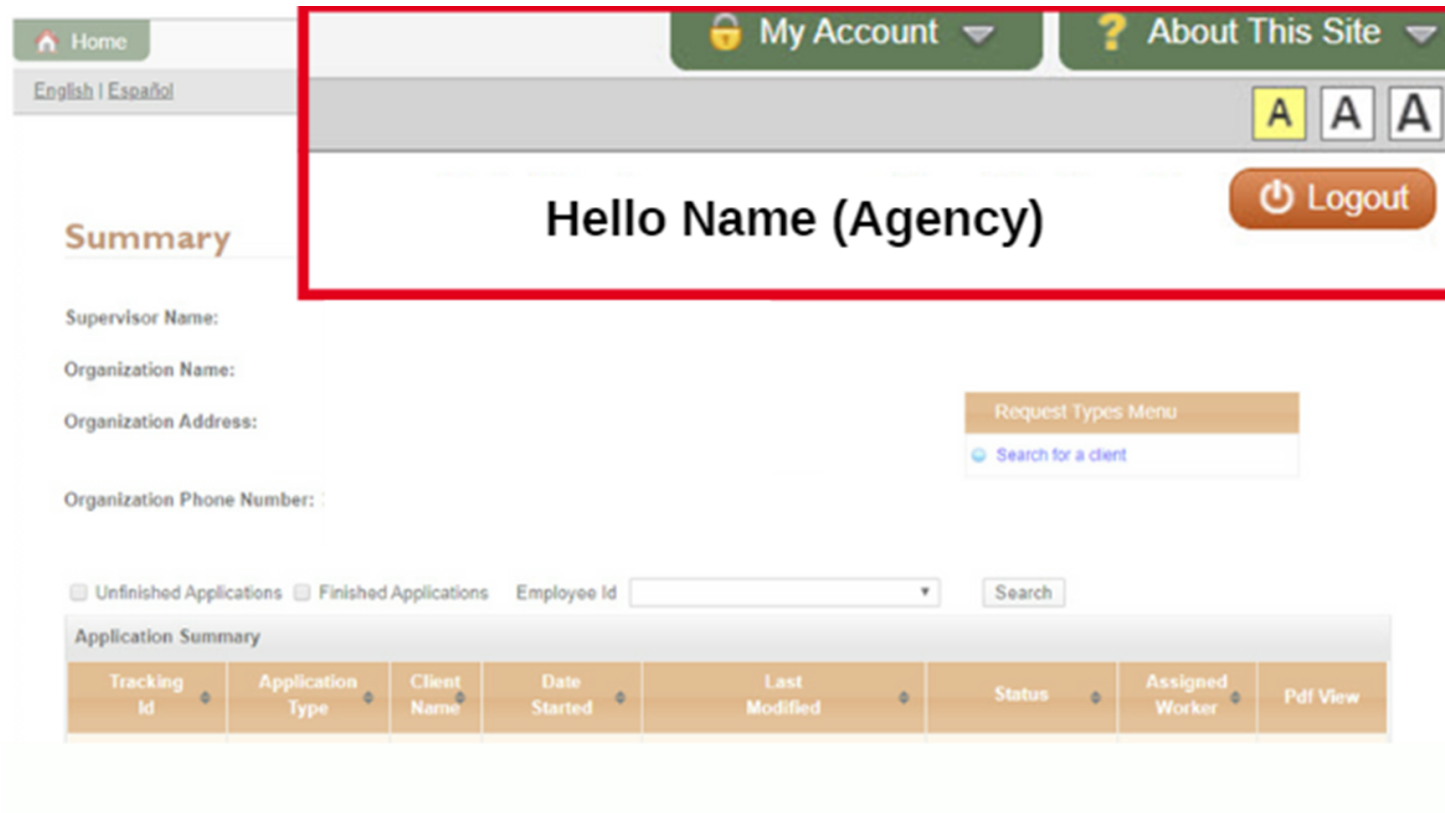
Middle Initial

Last Name*

Email Address*

Confirm Email Address*

Log in in as an Assisting Partner



Home My Account About This Site

English | Español

Summary

Hello Name (Agency) Logout

Supervisor Name:

Organization Name:

Organization Address:

Organization Phone Number: :

Request Types Menu

Search for a client

Unfinished Applications Finished Applications Employee Id Search


Application Summary

Tracking Id	Application Type	Client Name	Date Started	Last Modified	Status	Assigned Worker	Pdf View
-------------	------------------	-------------	--------------	---------------	--------	-----------------	----------

DSHS Log in in as an Assisting Partner-Client info pages

Hello [Logout](#)

Go To

- [Benefit Summary](#)
- [Benefit History](#)
- [Household Summary](#)
- [Due Dates and Submission Forms](#) 

Due Dates and Submission Forms

[Back to Summary](#)

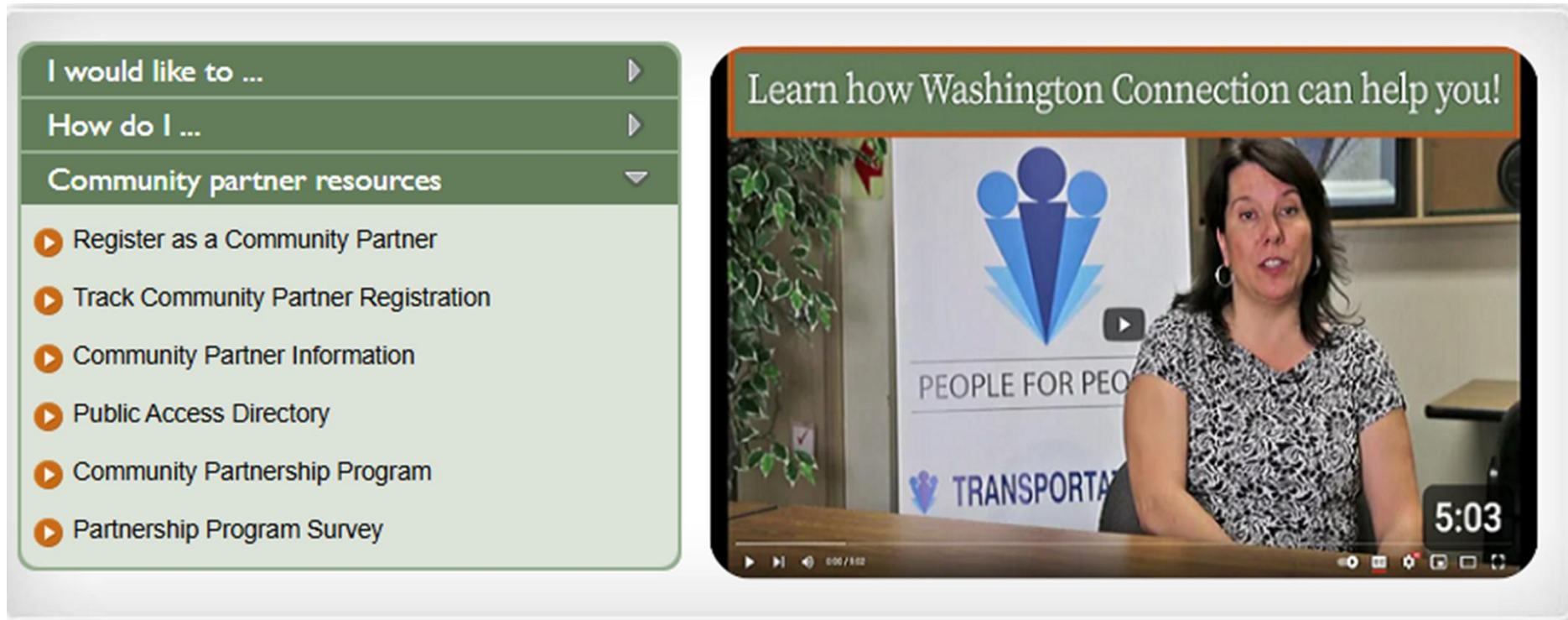
Note: Any medical programs listed below are programs supported by this website. For information on Washington Apple Health coverage for children, parent/caretaker with children, pregnant women, and/or adults (age 18 to 64 years old), go to the Washington Healthplanfinder site by clicking [here](#). For information on Child Care Subsidy Programs, go to the Department of Children, Youth and Families site by clicking [here](#).

[Back to Search](#)

Benefit Type	Review Due Date	Mid Certification Due Date
Food Assistance	04/30/2026	10/31/2025
Medicare Savings Program	07/31/2026	

Other Submission Forms	
Apply for many programs in one single application	Application for Benefits
Report a change for many programs	Report a Change

Who are the Registered Partners?



The image shows a screenshot of a website interface. On the left is a navigation menu with a green header and white background. The menu items are: "I would like to ..." (with a right-pointing triangle), "How do I ..." (with a right-pointing triangle), and "Community partner resources" (with a downward-pointing triangle). Below these are six items, each with an orange play button icon: "Register as a Community Partner", "Track Community Partner Registration", "Community Partner Information", "Public Access Directory", "Community Partnership Program", and "Partnership Program Survey". A red arrow points from the left towards the "Register as a Community Partner" item. To the right of the menu is a video player. The video has a green title bar that says "Learn how Washington Connection can help you!". The video content shows a woman with dark hair and a patterned top sitting at a desk. Behind her is a banner with a blue logo of three stylized figures and the text "PEOPLE FOR PEOPLE" and "TRANSPORTATION". The video player shows a progress bar at the bottom with a timestamp of 5:03.

Community Partnerships Public Access Directory

(Click on a county for a list of Washington Connection Community Partners)



Skagit

Host Organization	Assisting Agency
-------------------	------------------

These organizations offer resource information or computers and can help you access [Washington Connection](#).

If you need assistance filling out an application, eligibility review, or reporting a change for DSHS programs, these organizations offer personal assistance by walking you through these processes on [Washington Connection](#).

Depending on the program, an interview with a DSHS worker might be required to finish determining your eligibility.

ANACORTES

ANACORTES FARMERS MARKET
 611 R AVE
 ANACORTES, WA 98221
 Phone: 206-706-5198
 Translation: None
 Website: www.anacortesfarmersmarket.org

CONCRETE

MOUNT BAKER PRESBYTERIAN CHURCH - CONCRETE
 44942 STATE ROUTE 20
 CONCRETE, WA 98237
 Phone: 360-393-6849
 Translation: None
 Website: <https://mountbakerpres.org>

BURLINGTON

BOW FARMERS MARKET (SAMMISH BAY CHEESE)
 15115 BOW HILL RD
 BURLINGTON, WA 98233-8519
 Phone: 206-706-5198
 Translation: None
 Website: bowlittlemarket.com

MOUNT VERNON

COMMUNITY ACTION OF SKAGIT COUNTY
 330 PACIFIC PL
 MOUNT VERNON, WA 98273-5427
 Phone: 360-416-7585
 Translation: Spanish
 Website: www.communityactionskagit.org

MARBLEMOUNT

MARBLEMOUNT CARES
 60836 CASCADE RIVER RD
 MARBLEMOUNT, WA 98267-9772
 Phone: 360-873-4240
 Translation: None
 Website: None

SEA MAR CHC - MOUNT VERNON MEDICAL CLINIC
 1400 N LAVENTURE RD
 MOUNT VERNON, WA 98273-2766
 Phone: 360-428-4075
 Translation: Spanish
 Website: www.seamarchc.org

MOUNT VERNON

MOUNT VERNON SATURDAY FARMERS MARKET (RIVERWALK PARK)
 MAIN STREET AND GATE STREET
 MOUNT VERNON, WA 98273-4226
 Phone: 206-706-5198
 Translation: None
 Website: mountvernonfarmersmarket.org

SEA MAR CHC - SKAGIT VALLEY CLINIC
 125 N 18TH ST SUITE A
 MOUNT VERNON, WA 98273
 Phone: 360-588-5570
 Translation: Spanish
 Website: www.seamarchc.org

SEDRO WOOLLEY

HELPING HANDS SOLUTION CENTER

Washington Connection Community Partnership Program

www.washingtonconnection.org



What is the Washington Connection Community Partnership Program?

The Washington Connection [Community Partnership Program](#) allows [DSHS](#) to collaborate with Community-Based Organizations across the state that cater to the same customers.

As a [Washington Connection partner](#), you will have a local contact available to answer all of your questions. You'll have the opportunity to attend community partnership meetings where you can network with other organizations. Partners receive updated information related to services or features supported by Washington Connection, [technical assistance](#) and marketing materials as needed.

What are the Community Partnership service level options?



Host Partners will display posters and printed materials about Washington Connection. They can answer questions, guide customers to self-serve options, and may offer computer access with the Washington Connection icon on the desktop.



Assisting Partners help customers submit applications, reviews, and changes via Washington Connection, offering virtual or in-person services. They sign a Data Share Agreement for confidentiality, as well as annual DSHS non-disclosure forms. Partners also put up posters, share marketing materials, and answer questions about Washington Connection.

What are the customer access level options for the Community Partnership?

Access Options for Customer Service Levels include:

Limited Access: Partners are not listed on [Public Access Directory](#). They assist Washington Connection services with their own customers only.

Public Access: Partners' addresses listed on [Public Access Directory](#). They assist Washington Connection services to any general public customers.

Who should consider becoming a Washington Connection Community Partner?

We seek to partner with Community Based Organizations that share customers with DSHS and have a stable infrastructure, including internet-enabled computers for effective service delivery. Some examples include:

- Social service and case management agencies
- Rural community groups
- Healthcare agencies
- Organizations tackling food insecurity
- Agencies helping under-served communities
- Childcare providers
- Agencies supporting the elderly and disabled
- Faith-based organizations
- Tribal or government agencies

“
It's been great for students who are not confident on the computer or who are proficient in languages rather than English, which has been both the students I assisted.”

– Everett Community College Navigator



How can my agency become a Washington Connection Community Partner?

Agencies can register online at the [Community Partner Registration](#).

After registration, a consultant will contact you to arrange an initial consultation and onboarding support. New partners can access tutorials, training, and a handbook.

Important Requirements for Assisting Agencies only:

To maintain our customers' confidentiality, each Assisting Agencies must establish a Data Share Agreement and provide the following:

- A completed Contractor Intake form
- A valid business license
- A W9 IRS tax form

Furthermore, all users must sign a DSHS Non-Disclosure Agreement and create a unique User ID that will be linked to the Partner account.

How can my organization receive Washington Connection marketing materials?

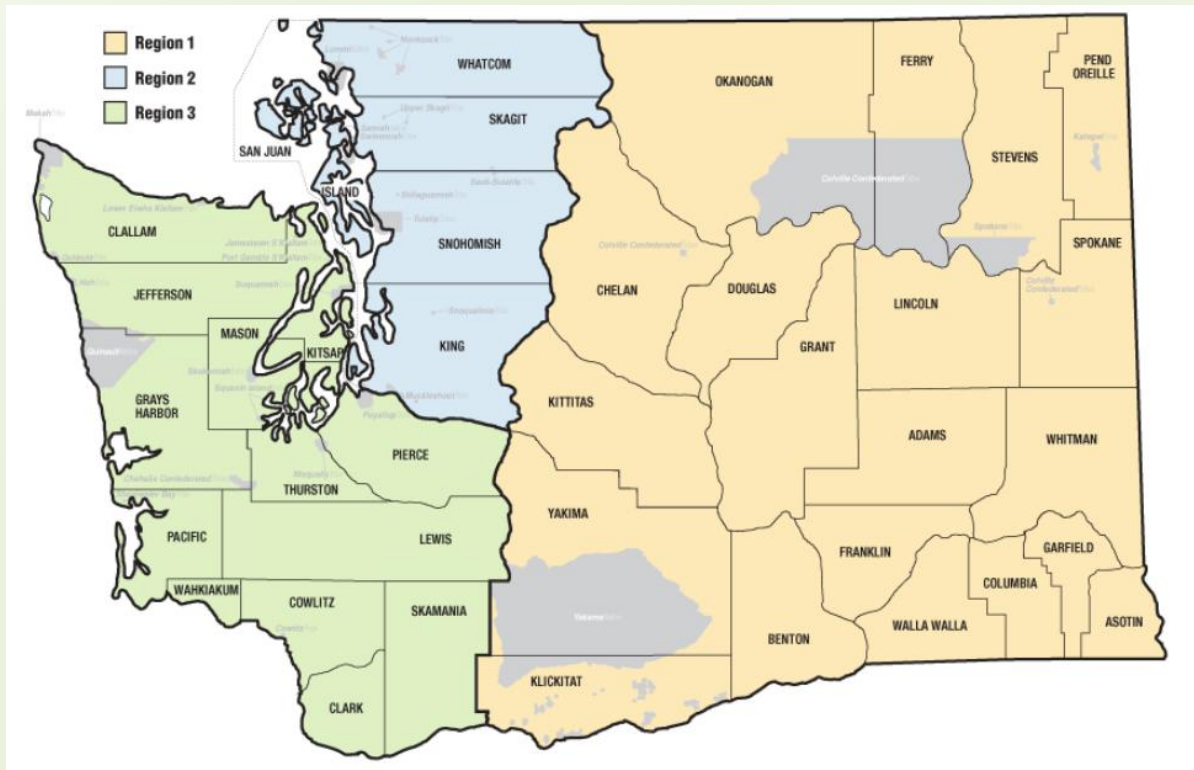
Electronic marketing materials are available for printing on the Washington Connection website in the [Community Partner Information](#) section. For further assistance, contact the Community Access Consultants.

Who can I contact for questions or information about the Washington Connection?

You can contact our Community Partnership Team by email: CommunityPartnership@dshs.wa.gov



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Questions?

Thank you