

# Get to Know CHPW

A Washington not-for-profit  
managed care plan founded by  
Community Health Centers



**COMMUNITY HEALTH PLAN**  
of Washington™

The power of community



# Introduction

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# Leaders in Whole-Person Care

## Supporting Tribal Health Partnerships

CHPW is committed to strengthening health care delivery for Washington's 29 federally recognized Tribes.

## Core Principles

- Respect for Cultural Practices
- Collaboration and Trust
- Accessibility and Empowerment
- Holistic Care



## Providing Culturally Relevant Training

CHPW partnered with the International Rescue Committee to host two webinars on “Understanding Forced Displacement and Trauma-Informed Approaches”.



## Expanding School-Based Health Access

In 2024, CHPW joined a statewide coalition to strengthen school-based health centers (SBHCs) and remove barriers to care for students and families.

- SBHCs in 70+ schools and with 12,000+ visits annually
- Services include physicals, behavioral health, dental care, care coordination, and family support



# Apple Health Services and Benefits

**All Apple Health plans\* cover the same basic health services and benefits including but not limited to:**



Primary care



Dental services



Emergency visits



Vision care



Maternity services



Prescription medications



Pediatric care



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\*Full-coverage programs include income-eligible Apple Health for Adults, Kids, Pregnant Individuals and After-Pregnancy Coverage

# Why CHPW Apple Health (Medicaid)?

A health plan with a personal touch. From your health needs to your everyday needs, we're here to support our members and their family.

In addition to medical coverage, CHPW offers:



Personalized Care Management – One-on-one support to help you manage your health.



24/7 Virtual Care and Nurse Advice Line – Talk with a doctor or nurse anytime, day or night.



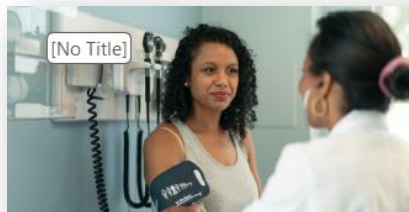
Benefits+ You receive additional \$0 benefits to support your whole range of health needs and help you meet your wellness goals



# Why choose CHPW Apple Health?

Staying healthy is an important goal for you and your family. As a CHPW Apple Health member, you get extra programs and benefits that cost you \$0.

See more at: [chpw.org/benefitsplus](http://chpw.org/benefitsplus)



## Comprehensive Care

Your health needs are unique. CHPW is here to help you get the care that's right for you, for every part of your life.



## Benefits+

Earn rewards\* and get these \$0 cost services with CHPW in addition to your Apple Health benefits if you qualify.



## Moms and Kids

Moms keep the whole family going, and need support too. Benefits for families are included too.



Primary Care



Specialty Care



Acupuncture,  
Chiropractic, Massage



Free Glasses for Adults



Pregnancy Support



Breast Pump\*\*



Urgent Care &  
Emergency Care



Behavioral Health  
Services



\$50 Gift Card\*  
for Breast Cancer  
Screening



\$25 Gift Card\*  
for Colorectal Cancer  
Screening



Up to \$150 in Gift Cards\*  
for Prenatal &  
Postpartum Visits



\$20 Gift Card\*  
per Well-Child  
Visit



Eye Exams



Substance Use  
Disorder Treatment



Community Programs



Virtual Care\*\*



Glasses or Contacts  
for Kids\*\*



Boys & Girls Club  
Membership\*\*\*



Dental Services



Prescription Drugs



Free Cellphone\*\*



24/7 Nurse  
Advice Line\*\*



Sports Physicals  
for Kids



\$200 Circumcision  
Coverage

\*Earn up to \$200 total per eligible member per year

\*\*Available to all eligible Apple Health members

\*\*\*Where available



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## CHPW Vision Benefit

Focus on what matters:

Free eyeglasses for adults 21+



At Community Health Plan of Washington (CHPW), we believe your eyes deserve the same care as the rest of you.

### Your adult vision benefit

- **Free eyeglasses (every 24 months)**— Choose frames and basic lenses through large VSP network of providers
- **Low-cost upgrades available** — Progressive lenses, tinted lenses, UV coating and other extras
- **Routine eye exams**— Every 24 months through a VSP network provider (no referral needed)

### How to use your benefit

1. **Choose a VSP provider**  
Go to [vsp.com/medicaid](https://vsp.com/medicaid) (or scan the QR code).
2. **Bring your prescription**  
Have a current prescription? Bring it, or get a new eye exam.
3. **Pick your glasses**  
Choose from your provider's Genesis frames collection (selection may vary by office).



### Vision coverage for children (under 21)

- Routine eye exams – One exam per year, covered by CHPW
- Eyeglasses (or contacts) – Covered through your Apple Health (Medicaid) ProviderOne service card



# ChildrenFirst™ Rewards Program

## Incentive to Stay Healthy

Community Health Plan of Washington (CHPW) members can get **gift card rewards** for prenatal, postpartum and well-child checkups through our ChildrenFirst™ Rewards Program.


Scan for  
more details  
on our  
website



## 3 easy ways to earn rewards

### Prenatal Rewards

Check in with the doctor early in your pregnancy:


 **\$60 gift card** for a visit during the first 3 months of pregnancy

 **\$40 gift card** for a second prenatal visit



### Postpartum Rewards

Care for yourself after giving birth:

 **\$50 gift card** for a visit 1–12 weeks after delivery

*That's up to **\$150** to help you prepare for your baby, whether it's for a car seat, diapers, or other essentials.*



### Well-Child Rewards

Give your child a healthy start:

 **\$20 gift card** for each well-child visit

Up to **27 visits** = earn up to **\$540!\***



# MemberFirst™ Rewards: Apple Health

## Earn rewards for preventive care

CHPW Apple Health members can earn gift card rewards\* for preventive health screenings and tests with MemberFirst™, in addition to ChildrenFirst™ rewards when eligible.

### \$50 gift card for breast cancer screenings

- Mammograms

### \$25 gift card for colorectal cancer screenings

- At home or in a clinic or hospital

*\*Apple Health members can earn up to \$200 in rewards per year per member*



Visit our website for more details and to claim rewards: [CHPW Apple Health MemberFirst Rewards](#)

# Alternative Treatment



Members get a combined total of **20 visits per calendar year** for:

- Acupuncture
- Chiropractic
- Massage\*
  - No referral or prior authorization required
  - No age restrictions\*\*
  - Open network

**CHPW is the only Apple Health managed care provider offering such a comprehensive alternative treatment benefit!**

*\*Massage visits are based on a session length of 30 minutes each. A one-hour massage, for example, would count as two visits. Optional tipping is not included in coverage.*

*\*\*Chiropractic services for children ages 20 and younger are covered under Apple Health by the Washington Health Care Authority (HCA). These do not count toward the 20-visit benefit limit.*

# Thank you!

CHPW coverage is designed to support your health, your goals, and your whole well-being.

We care for you as a whole person, including the people and communities that matter most to you.



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