



American Indian Health Commission for Washington State
“Improving Indian Health through Tribal –State Collaboration”

**Washington State Tribal and Urban Indian Health Program
Electronic Health Records Workshop
Wednesday, May 8, 2019**

Agenda:

- 9:00 am **Sign in and Breakfast**
- 9:30 am **Welcome/Introductions** – Vicki Lowe, Executive Director, AIHC
- 9:45 am **Current Landscape of Electronic Health Records in Indian Country (Panel)**
Lou Schmitz, Consultant AIHC; Laura Platero, Sarah Sullivan, NPAIHB
- 11:00 am **Sharing IHCP Experiences in Implementing Electronic Health Record Systems (Panel)**
- NOON** **Lunch**
- 1:00 pm **Open Discussion – What are the most important functions you need from an EHR system? What priorities will drive your decisions in selecting an EHR? What is your current EHR system NOT doing that your new system MUST do?**
Lou Schmitz, Kathryn Akeah, Jen Olson, AIHC
- 3:00 pm **HCA Review of Electronic Health Record Incentive Payments and Funds**
Dennis Worrell, HCA
- 3:30 pm **Next Steps** – All
- 4:00 pm **Closing**

Registration:

<https://www.eventbrite.com/e/electronic-health-records-workshop-tickets-59139345374?aff=ebdssbeac>

Location:

The Centennial Hotel Spokane
303 West North River Drive
Spokane, WA 99201

Find map:

<https://www.google.com/maps/dir//47.6639516,-117.4164494/@47.2201026,-122.4536486,7z>



American Indian Health Commission for Washington State
“Improving Indian Health through Tribal –State Collaboration”

**Washington State Tribal and Urban Indian Health Program
Electronic Health Records Workshop Objectives**

**Wednesday, May 8, 2019
The Centennial Hotel, Spokane WA
9 am to 4 pm**

Target Participants: Tribal and UIHP Health Directors; Clinic Managers; Nurses, MAs, CHRs, Dental Staff, Behavioral Health/Medical/Dental Providers; Billing Staff; Quality Compliance Staff; Tribal Leaders; IT Staff; any potential user; any potential decision-maker; anyone who may need reports and/or data from the systems

Objective: Bring together leaders and staff from the Washington State Tribes and UIHPs to:

- 1) Learn about what Electronic Health Record (EHR) systems are being used by the Tribes and UIHPs in Washington State
- 2) Learn from one Tribe and one UIHP about their experiences implementing a new EHR system
 - a. Process for selecting the new system
 - b. Experiences transitioning from paper charts (or previous EHR) to new EHR
 - c. Adoption process: how well staff adapted, how easy/difficult it has been to learn to use the system, what went well, what would you do differently
 - d. Long-term benefits and drawbacks resulting from the new EHR system
- 3) Identify business requirement priorities for Tribes and UIHPs – what are the most important functions Tribes and UIHPs need from an EHR system
 - a. Visit workflow requirements
 - b. Reporting requirements – Tribal, state, federal (for example, tribal population health, GPRA, IHS User Population and Workload, Meaningful Use, IHS Diabetes Chart Audit)
 - c. Accounting interface (for example, Great Plains, MS Dynamics, QuickBooks, ADP, etc.)
 - d. Billing
 - e. Purchased and Referred Care (PRC)
 - f. Interoperability required with other systems (for example, TARGET, DOH Immunization Information System, pharmacies, IHS)
 - g. Customization – to what extent do you need to be able to customize the system?
 - h. Care integration – medical, dental, behavioral health, cultural/traditional
- 4) Learn from the state about EHR incentive payments
 - a. How much?
 - b. How to qualify?
 - c. How many Tribes and UIHPs have been receiving them?
- 5) Prepare for a “Vendor Fair” for Tribes and UIHPs to have the opportunity to view EHR demonstrations, speak to representatives, learn about costs, learn about implementation timelines
 - a. Create a list of vendors to invite
 - b. Create a list of questions for vendors to address