



Washington Health Benefit Exchange

Tribal Assister Touch Base Call

March 20, 2018



Introductions

- Deb Sosa, Tribal Liaison, HBE
- Vicki Lowe, Executive Director, AIHC
- Monica Chambers, Senior Administrative Assistant, HBE



Tribal Assister Call

February 20, 2018

Agenda

- 10:00 Welcome and Roll Call
- 10:05 Insurance Carrier Fair Training
- 10:10 Sponsorship Process
- 10:15 Overview of WAHBE Tribal Support
- 10:50 Open Discussion
- 11:00 Adjourn





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Insurance Carrier Fair Training

Vicki Lowe

AIHC Tribal Assister IP Training Agenda

April 26, 2018



April 26, 2018

9:00am – 3:00pm

Hosted at the Emerald Queens
Ballroom and Conference Center

2018 Updates on I.H.S. Coverage and Federal Programs

AGENDA

- 8:30 am Registration and Continental Breakfast
- 9:00 am Welcome and Introductions/Review of Meeting Goals
- 9:15 am Medicare and Social Security – Kirk Larson, SSA
- 10:30 am SHIBA Medicare Update - Vanessa Sherrill Williams
- 11 am Transitioning from QHPs to Medicare- Deborah Sosa, WAHBE
- LUNCH Served from 12:00noon to 1:00pm**
- 1:00 pm Medicaid Encounter billing – Tribal FQHCs vs Tribal Services Providers – Jessie Dean and Michael Longnecker, Tribal Affairs, HCA
- 2:00 pm Issues with Managed Care Entities- Vicki Lowe, Lou Schmitz AIHC
- 2:45 pm Wrap-Up – Questions and Next Steps- All
- 3:00 pm Adjournment



AIHC Tribal Assister IP Training Agenda

April 25, 2018



American Indian Health Commission for Washington State
"Improving Indian Health through Tribal-State Collaboration"

Please Join Us:

**Washington State
Insurance Carriers Fair and Round Table
With Tribes and Urban Indian Health
Programs**

April 25, 2018 9:30am-3:30pm

*Emerald Queen Hotel and Casino
Ballroom and Convention Center
5700 Pacific Highway East
Fife, WA 98424*

Draft Agenda:

8 am to 9 am- Booth set up, continental breakfast

9 am to noon- Insurance Carriers/ Managed Care Entity Fair

Noon – Lunch served

1 pm to 4 pm- Roundtable discussion on issues related to:

- Communication and engagement with Indian Health Care Providers
- Coverage
- Contracting
- Billing

Roundtable topics will be identified prior to Fair and distributed to carriers for preparation.

Questions? Please contact Vicki Lowe, Executive Director, AIHC vicki.lowe.aihc@outlook.com or (360) 460-3580.

AIHC





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Sponsorship Process

Paul Tucker, Program Coordinator



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Overview of WAHBE Tribal Support

Deb Sosa

Overview of WAHBE Tribal Support

- **WAHBE Corporate Website**

- <https://www.wahbexchange.org/>
- <https://www.wahbexchange.org/partners/>
- <https://www.wahbexchange.org/support-network/>

- **HBE Web Resources**

- <https://www.wahbexchange.org/resources/>

- **Tribal Assister Monthly Calls**

- <https://www.wahbexchange.org/webinars/>

- **LMS and training Modules**

- **Call Center**

Toll-Free: 1-855-923-4633 **TTY/TDD:** 1-855-627-9604

Hours: 7:30 a.m. to 5:30 p.m. Monday – Friday

Email: customersupport@wahbexchange.org

- **Web Resource on Indian Health**

<https://www.wahbexchange.org/new-customers/who-can-sign-up/tribal-members/>



WAHBE Corporate Website

- <https://www.wahbexchange.org/>
- Partner Sign In
 - <https://www.wahbexchange.org/partner-sign-in/>
 - <https://www.wahbexchange.org/support-network/>

Login: Client

Password: Cl1#nt!



HBE Web Resources

- HBE Web resources
 - <https://www.wahbexchange.org/resources/>
- AI/AN Guide
 - [https://www.wahbexchange.org/wp-content/uploads/2017/12/HBE SN 170107 AI AN.pdf](https://www.wahbexchange.org/wp-content/uploads/2017/12/HBE_SN_170107_AI_AN.pdf)



Tribal Assister Monthly Calls

- Tribal Assister section- Links to Webinars and Resources shared at the monthly Tribal Assister Meeting calls
- <https://www.wahbexchange.org/webinars/>



Customer Support Center

- For help with your *Washington Healthplanfinder* application or to get answers about coverage, call our Customer Support Center. Help is available in 175 languages. Language and disability accommodations are provided at no cost.
- **Toll-Free:** 1-855-923-4633
- **TTY/TDD:** 1-855-627-9604
- **Hours:** 7:30 a.m. to 5:30 p.m. Monday – Friday
- **Email:** customersupport@wahbexchange.org
- If you've contacted *Washington Healthplanfinder* regarding an issue with your application, please be aware that it may take time to review your issue.



LMS and Training Modules

- URL: <https://hpfed.wahbexchange.org>

What you need to know about AI/AN income exemptions

Income Exemptions for AI/AN

- Alaska Native Corporations and Settlement Trusts;
- distributions from property held in trust;
- distributions and payments from fishing, natural resource extraction and harvests;
- distributions from ownership of natural resources and improvements;
- payments from ownership of items that have unique religious, spiritual, traditional, or cultural significance according to Tribal Law or custom; and,
- student financial assistance from Bureau of Indian Affairs (education programs).

Link to Guidance Document developed by the American Indian Health Commission for WA State:
<http://www.aihc-wa.com/files/2013/10/AIHC-AI-AN-Income-Exemptions-for-Medicaid-MAGI-Determinations-7-8-14.pdf>



Web Resource on Indian Health

General information regarding Indian & Tribal health services in Washington State.

- <https://www.wahbexchange.org/new-customers/who-can-sign-up/tribal-members/>

Tribal Members

Additional information & resources :

- [I'm far away from my home clinic. How do I enroll in Indian Health in Washington?](#)
- [What tribes provide services to tribal members from outside of Washington?](#)
- [What are my options to get health care services?](#)
- [Am I eligible for Washington Apple Health \(Medicaid\)?](#)
- [Am I eligible for Alaska Native/American Indian coverage?](#)
- [Is there someone that can help me through the application process and answer my questions?](#)
- [What is the tribal sponsorship program?](#)
- [Can I qualify for an exemption from purchasing coverage?](#)





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Open Discussion



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Upcoming Agenda

Agenda Items for April 2018

Tribal Assister Call

- Any new agenda topic requests?
 - Review of Online Navigator resources?
- Please feel free to invite staff that might find this information useful





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